

Cookie Policy

My Belfius Mobility

Version valid from 1st December 2025

Our My Belfius Mobility websites use cookies and similar technologies. These enable us, among other things, to provide you with the optimum browsing experience each time you visit our websites.

In this Cookies Policy, you will find information about what cookies are, what we use them for, and how to manage your settings and preferences. We also give you an overview of all the cookies we place (on any of our websites), by category.

This cookies policy applies to the following websites:

driver.mobility.belfius.be – This website is managed by Belfius Auto Lease Belgium NV, a public limited company, whose registered office is situated at Luchthaven Brussel Nationaal 1K, 1930 Zaventem, VAT n° BE 0461.783.247 and FSMA n° 41029 A.

fleet.mobility.belfius.be – This website is managed by Belfius Auto Lease Belgium NV, a public limited company, whose registered office is situated at Luchthaven Brussel Nationaal 1K, 1930 Zaventem, VAT n° BE 0461.783.247 and FSMA n° 41029 A.

1. What are cookies?

Cookies are small text files that a website places on your computer or mobile device, temporarily or permanently, via your browser. They contain information (e.g. your choice of language) and are placed or scanned every time you visit the website itself or certain pages.

Cookies may have a range of different functions: protecting the website against fraud, adjusting the website to your preferences, processing data to analyze the functioning of our website, gearing publicity to what may interest you.

2. Use of cookies on our websites

Belfius Auto Lease websites use only strictly necessary cookies:

- Strictly necessary cookies enable us to secure our websites and ensure that they function properly. These are cookies that are absolutely necessary and therefore you cannot refuse them. For example, we use these cookies to secure the connection between our server and your session.

Cookies have an expiry date. In the cookie details in our list (see below) you can see how long each cookie is valid for. Session cookies, for example, are automatically deleted when you close your browser.

We respect your privacy and for that reason, we only place strictly necessary cookies. (see 3. Cookie Management)

Which cookies do we use and what do we use them for?

Belfius Auto Lease allocates its cookies to the following category, depending on the purpose of the cookie:

- Essential cookies

Below you will find a list of cookies that we use, by category. We scan our website regularly to keep this list up to date.

Essential cookies

Name / Host	Description	Validity Period
.AspNetCore.Session	Each time you visit our site, a 'session' is started. This session is given a unique identification and is closed and deleted when you leave the site or if you do not do anything for a certain period. This cookie keeps track of this unique identification. Session state uses a store maintained by the app to persist data across requests from a client	SESSION
.AspNetCore.Identity.Application	This helps to ensure our full featured authentication provider to create and maintain the login. This helps for the operation of the application.	SESSION
.AspNetCore.Antiforgery.*	This cookie is placed which holds token to verify that a request is legitimate. This helps us protect the system. When a user submits a request to a website, the website checks the anti-forgery token in the request header. If the token is invalid, the request is rejected.	SESSION
idsrv.session	This cookie is placed by authentication service to detect whether or not a user's session has changed. It's a very short cookie and its value is just a random session	SESSION
didomi_token	The cookie is used by Didomi, a consent management platform. This helps us identify if the user has accepted or rejected the cookie consent. It stores information about the categories of cookies the site uses and whether visitors have given or withdrawn their consent to the use of each category. This enables site owners to prevent cookies in each category from being placed in the user's browser if consent is not given. The cookie has a normal lifetime of one year, so that returning visitors to the site remember their preferences. It does not contain information that can identify the site visitor.	1 year
ssm_au_d. .fortawesome.com	This cookie is used for session management or authentication purposes related to FortAwesome resources (such as FontAwesome icons). It helps manage user	Session

	authentication states or preferences when accessing these resources.	
ssm_au_c	This cookie is scoped to the mobility.belfius.be domain, this cookie manages session or authentication states for users interacting with Belfius mobility services, ensuring secure and seamless access during the session.	Session
ssm_au_d.privacy-center.org	This cookie is used by the Didomi consent management platform to securely manage user sessions during consent interactions. It maintains session authentication, tracks user consent choices temporarily, and ensures the integrity and security of the consent process, supporting compliance with data protection regulations.	Session
.AspNetCore.Mvc.CookieTempDataProvider / Identity.TwoFactor UserId	This cookie is used only if multi-factor authentication is enabled for customer. it is used by application to temporarily store data between requests. Its main purpose is to enable the application to persist short-lived information across redirects or page reloads. This helps improve user experience by allowing messages to be displayed after certain actions.	Session

In some browsers, you can also opt not to be followed by websites ('Do not track'). Belfius Auto Lease only takes account of its own cookie mechanism and does not support 'Do not track'.

3. Cookie management

On our website

When you visit one of our websites for the first time, a cookie banner is displayed on which you are informed that we only use strictly necessary cookies. You can consult this at any time via « Cookies » on the main menu of our websites.

Please note that you can also choose certain settings in your browser concerning the placing of cookies. If you block all cookies, our cookie banner will still be displayed even if you select 'I accept all cookies'. In addition, some parts of our website may not function properly.

Via your browser

Most browsers are set to accept cookies, although all browsers allow you to personalize the settings, according to your own preferences.

Please note that if you block all cookies in your browser's settings, the cookies banner will still be displayed even if you select 'I accept all cookies'. In addition, some parts of our website may not function properly.

Below you will find more information about the settings of the most frequently used browsers. All browsers allow you to manage the cookies stored on your computer/device. You can block or allow cookies, or you can specify specific sites from which you want to accept cookies. If necessary, see the help function for your browser, or go directly to the manual of your browser via these links.

Please note that if you make such changes, this will have no effect on the cookies that may already be stored on your computer.

Management of cookies in:

[Edge](#)

[Chrome](#)

[Mozilla Firefox](#)

[Safari](#)

4. Who to contact in case of questions?

You can contact our Data Protection Officer ('DPO') by writing to the following address: Belfius, for the attention of the DPO – Karel Rogierplein 11 – 1210 Brussels, or by sending an e-mail to autolease.privacy@belfius.be.

If you would like more information about the privacy policy of Belfius Auto Lease to which this cookie policy applies, we refer you to the Privacy Charters that you can find on our website belfius-autolease.be.

5. Changes to our cookies policy

Belfius Auto Lease reserves the right to make changes to this Cookie Policy or to update it at any time. For this reason, always base yourself on the most recent version published on our websites and available via the link "Cookies" at the bottom of every page.