



# Strong growth

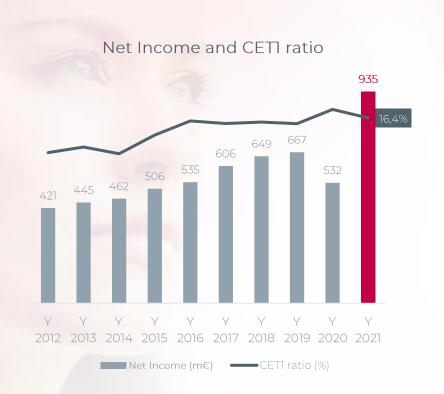
Revival

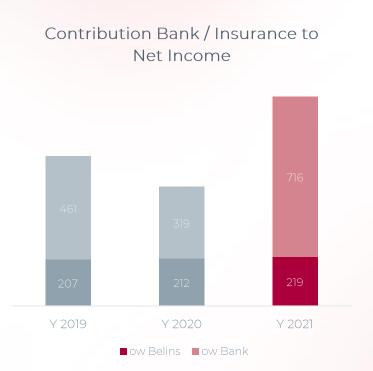
Recovery

Survival



### Excellent financial results thanks to our long-term strategy





### Our meaningful contribution to the Belgian economy

# Highest LT loan production since origin 20.6 20.0 20.0 20.0 20.0 20.0 20.0 20.0 20.0 20.0 Public & Social loans +2.2% Business & Corporate loans +9.5% Mortgage & Consumer loans +18.2%

Y 2021

Y 2020

# Meaningful for the Belgian economy

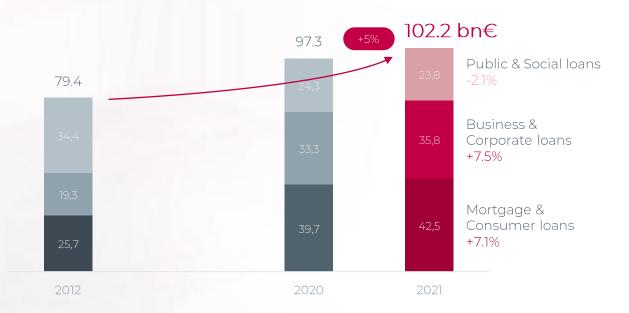


Y 2019

## Meaningful for the Belgian economy

# A more balanced asset profile, serving all segments of the Belgian economy

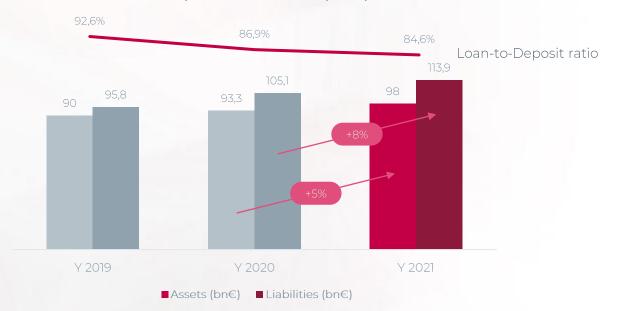
Reaching more than 100 bn euro of outstanding commercial loans





# Keeping the growth of our deposits in line with the growth of our loans

# Balanced and strong commercial dynamics on deposits and loans (bn€)



Meaningful for the Belgian economy





### Net Interest Income remained resilient







### Strict risk-based pricing discipline

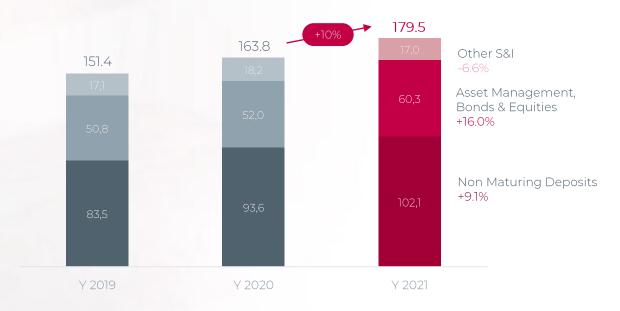
Meaningful for the Belgian economy



### Bank for investors

### From a 'bank for savers' to a 'bank for investors'

# Continued strong growth of S&I Outstanding (bn€)





### Funds of the Future largely contributed to this success

BECOME CLIMATE MOVE WO MEN CURE BELONG

Bank for investors





Meaningful investing: Successful launch of Re=Bel, Belfius' investment app with a cause

40k Rebel customers 103k transactions on Rebel

348 m€ total amount of transactions

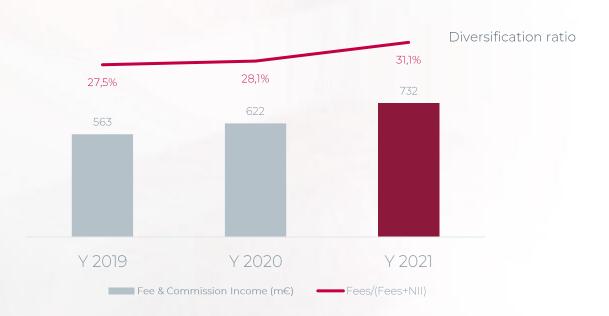
124 m€ net production (activation)

In only 6 months



### Strategy leading to excellent income diversification

### Outstanding growth in F&C Income (m€)

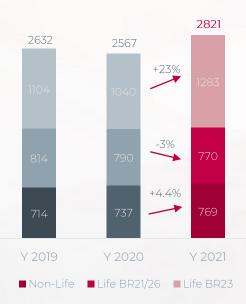




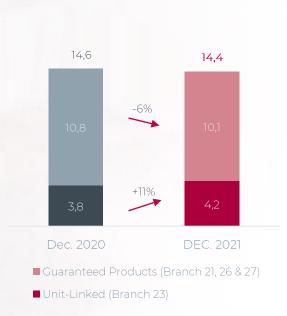


### Continued strong growth in our insurance activities

### Growing premiums Non-Life & Life (m€)



### Rebalancing outstanding Life Reserves (bn€)



Integrated bank-insurer



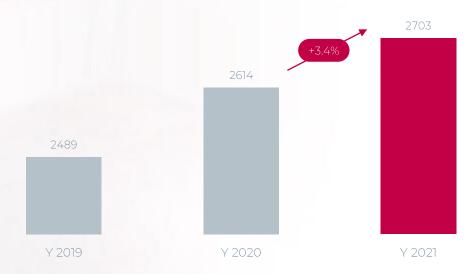
Life income margin 2.09%



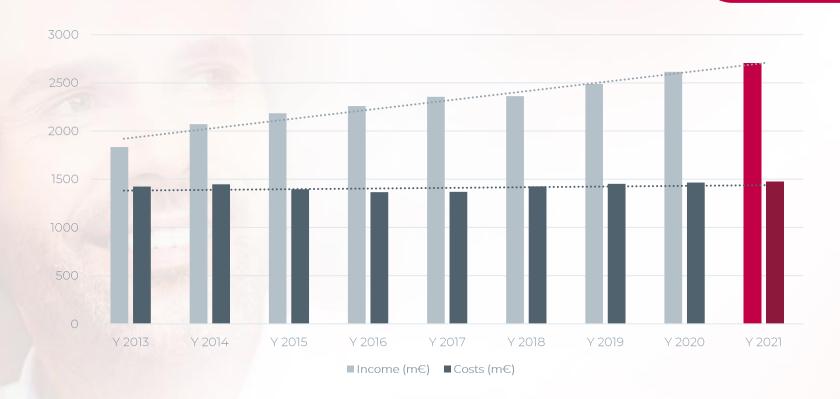
Integrated bank-insurer

Strong commercial dynamics in full alignment with desired financial strategy

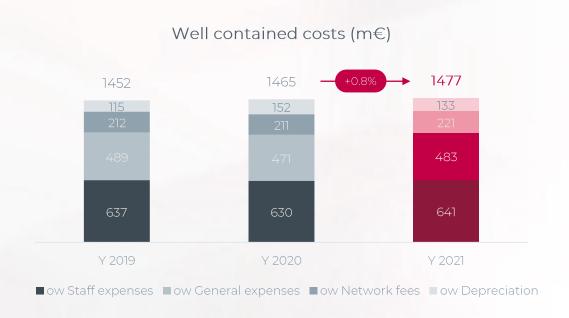
### Increasing Total Income (m€)



### Controlling cost evolution in such dynamic income environment...



### ... but still investing in the future: human and digital



Sound risk and financial profile

Innovative products (Beats, Re=Bel, Banx)

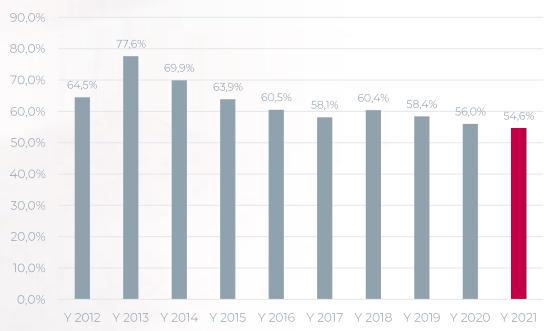
418 new hires

36.7% women managers

# Sound risk and financial profile

### Resulting in an improving Cost-to-Income ratio

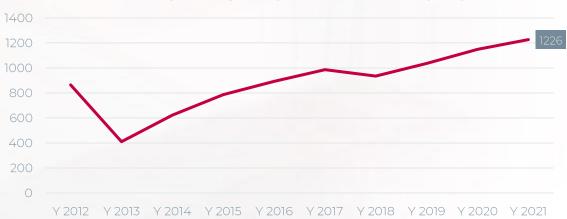
### Further improving C/I conso (%)





# Healthy combination of flourishing commercial development and financial discipline

### Further growing Pre-provision Income (m€)



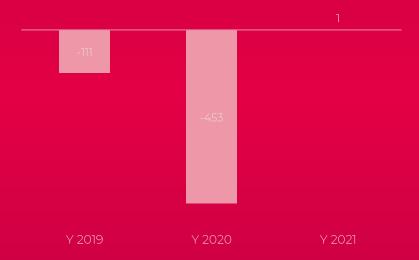






### Cost of risk close to 0





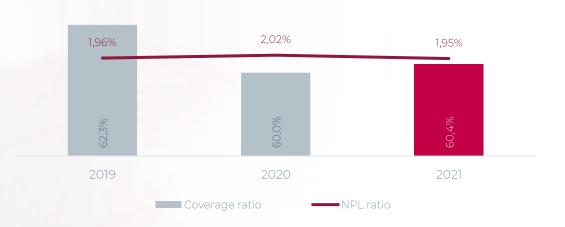
# Covid buffer reduced thanks to improved economic environment and lower downside risks



# Sound risk and financial profile

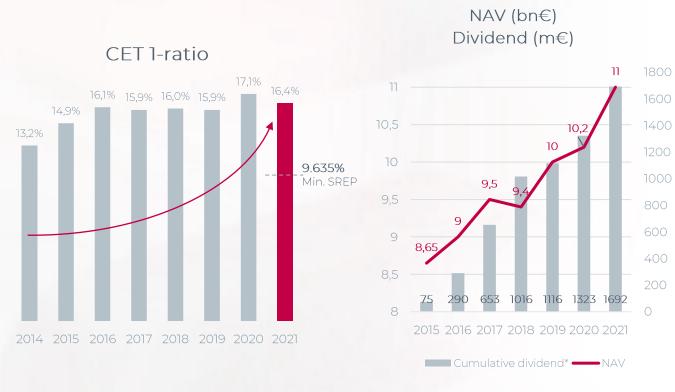
### Covid did not have any significant impact on asset quality

### Sound asset quality (%)





# Safeguarding our solidity while remunerating our shareholder and reinvesting in our organic growth



Sound risk and financial profile

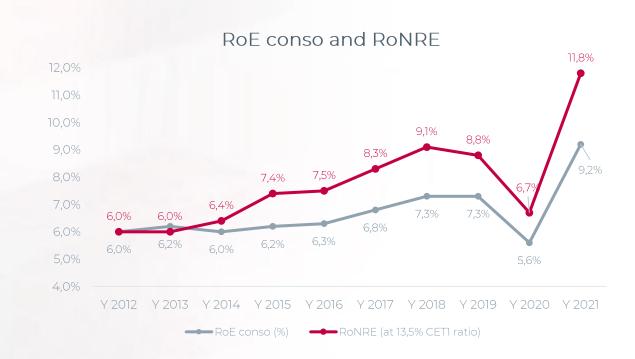
MREL<sup>1</sup> of 28.8%

Belins SII ratio of 190%<sup>2</sup>

1. MREL/RWA 2. SII ratio after dividend

# Sound risk and financial profile

### Return on Equity in line with 8% to 9% target









10k people passionately working for Belfius



Cost-to-Income ratio improves with 10% over 10 years



More than
10 bn€ of
additional longterm loans
compared with
10 years ago



Net Income CAGR over 10 years of almost 10%



For the first time for 10 years, more than 10x10 bn€ Non-Maturing Deposits



With Core Equity higher than 10 bn€ for the first time for 10 years



10% CAGR of Gross written premium Non-Life over 10 years



10 years CAGR of fee income of 10%



Ronre for the first time for 10 years >10%



And all that with +10% improvement of customer and employee satisfaction since measurements began

